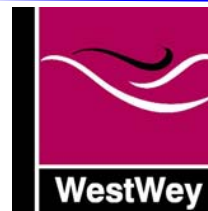




WestWey

Revenues & Benefits Partnership

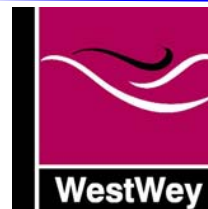
Jason Vaughan
Corporate Director – Resources
Weymouth & Portland BC





Vision for WestWey

- Equal partners
- Operate processing / back office from one site
- Improved services to customers
- Make financial savings
- Homeworking



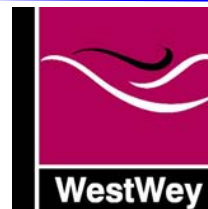
The Councils

WDDC

- Pop 95,000
- Conservative controlled
- Rural
- Stable finances

WPBC

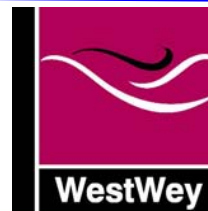
- Pop 65,000
- No overall control
- Mainly urban
- Financially challenged





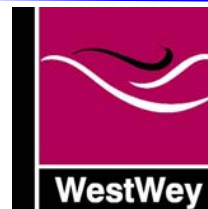
Why Work Together

- Location
- Good performance
- Same software
- Capacity issues at different times of year
- Complimentary skills
- Both wanted to do it



The Givens

- No outsourcing
- Accommodation – local
- Employees
 - Stay with “home” council
 - No redundancies
- Real partnership



Progress So Far

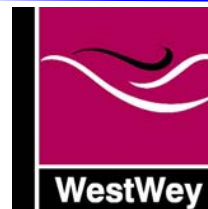
- Secured DWP funding
- Operating with 1 Head of Service
- Strategic Board
- Staffing structure
- Location for accommodation
- Logo





Progress So Far

- IT solution
- Homeworking policy & trial
- Cost & savings split
- 5 year financial strategy
- Joint policies



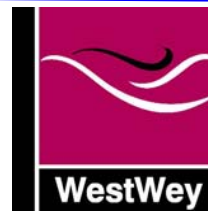
Progress So Far

- Joint services
 - Fraud
 - Bailiffs
- Legal structure
- Solution to Pay Parity
- Final “Go live” decision to be taken 7 July



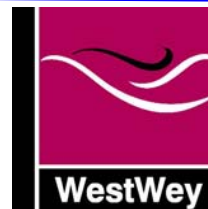
Problems & Issues

- Culture
- Trust
- Staff concerns
 - Take over
 - Union
 - Communications
 - Two Heads Syndrome



Problems & Issues

- IT systems
 - Thick v Thin
 - DIP
- Still need to deliver service
- Time
- Project Management Skills
- Risks





Problems & Issues

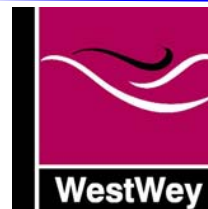
- Who to learn from
- Pay Parity
 - JE Schemes
 - Pay scales
 - Pay rates





Making it Happen

- Joint Member Strategic Board
- Steering Group
- 7 Working Groups
- Dedicated Project Management Team
- Early Secondment of Managers into structure

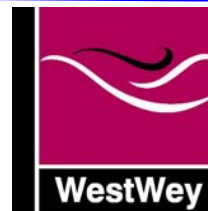




Making it Happen

- Commitment
 - Members
 - Key officers
- Communications
- Clear vision that's understood

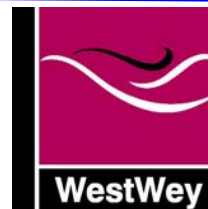
CAN DO ATTITUDE





The Prize

- Maintain savings already made
- Increase performance
- Improve service to customers
- Better opportunities for staff
- Produce further savings





Questions

WestWey Revenues & Benefits Partnership

Jason Vaughan
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Weymouth & Portland BC

