



Adult Social Care, Health and Wellbeing Newsletter

Welcome to the second Adult Social Care, Health and Wellbeing Newsletter, published on behalf of the SW Joint Improvement Partnership (SW JIP) – a quarterly publication looking at the work of the partnership, support available for authorities and the activity involving authorities, commissioners, providers, stakeholders as well as service users in Adult Social Care in the South West.

Please continue to spread the word and forward the newsletter to anyone who might be interested. Suggestions for future articles are always most welcome.

The SW JIP pulls together the work of CSIP, CSED, IDeA and the SW RIEP to provide a one-stop programme of support for stakeholder activities across the whole of Adult Social Care. The main focus is anything that is innovative, difficult or collaborative.

Forthcoming events

South West RIEP

(www.southwestiep.gov.uk/Events/forthcomingevents.htm)

- 26 November – 5 December: Skills for Care Sub-regional Information Sessions – 08:00-15.00
- 12 December: SW Customer Focussed Transformation Network – Free Conference – Sandy Park Conference Centre, Exeter – 10:00-15:45

Social Care Institute for Excellence
(www.scie.org.uk/news/events/index.asp)

- 27 November: Achieving World Class Commissioning through best practice strategies: Supporting the transformation programme for Adult Social Care
- 3 December: Towards Effective Prevention in Adult Social Care: Benefits of early intervention in Older People's Services



In the spotlight - South West Regional Personalisation programme – how Councils in the region are working together towards Personalisation:

(Extracts taken from the October 2008 Personalisation programme newsletter)

Introduction to Personalisation

http://www.dh.gov.uk/en/SocialCare/Socialcarerreform/Personalisation/DH_080573)

<http://www.communitycare.co.uk/Articles/2008/10/22/109748/why-personalisation-matters.html>)

“Our health, our care, our say”
(published by DH, 30 Jan 2006)
confirmed that people want support when they need it, and they expect it quickly, easily and in a way that fits into their lives. They want adult social care services to consider their needs with a greater focus on preventative approaches to promote independence and wellbeing.

To make this happen, the social care sector needs a shared vision: personalisation, including a strategic shift towards early intervention and prevention, will be the cornerstone of public services.

This means that every person who receives support, whether provided by statutory services or funded by themselves, will be empowered to shape their own lives and the services they receive in all care settings. Local authorities, government departments and partners from independent, voluntary, and community organisations will all play a vital role in transforming social care services, taking into account housing, benefits, leisure, transport and health needs.

Developing the programme

A Regional Putting People First steering group was established in February 08 to lead the programme – outline programme agreed April 08, and a regional audit of all local authorities in the SW completed by June 2008.

Pam Richards is the SW Coordinator, who is helping to deliver the regional programme and lend support to local authorities to deliver on their milestones/targets and develop practice and processes.

What has been happening so far

A Yahoo Regional Personalisation Group has been set up in order to network, share learning and resources. If you want to join, email: sarah_dixon@bathnes.gov.uk.

Planning for Transformation event was held on 11 July in Taunton, where the national toolkits were demonstrated, and issues and priorities identified. National toolkits can be viewed at: www.toolkit.personalisation.org.uk.

A workshop was held for Personalisation and Finance leads in July. It covered developing the resource allocation system (RAS), charging and business processes.

Transformation workshop event led by consultants iMPower was held on 12 August. This offered support to LA leads in developing their programme and ensuring stakeholder engagement.

Culture change pack was commissioned for the region, this was launched in July. The consultant who designed the pack is available to provide a day's facilitation to each local authority – for more details email: pam_richards@bathnes.gov.uk.

The regional coordinator has met with various regional networks and coordinators to ensure good links between other regional activities and the personalisation programme – commissioning, prevention, safeguarding, Skills for Care, CSED.

Finance consultants have been engaged regionally to take on two streams of work:

1. testing/developing a model for forecasting sustainability.
2. developing the RAS.

Support Planning – four local authorities have been selected to pilot support planning and brokerage with external partners – Plymouth, Bath & North-East Somerset, South Gloucestershire and Bournemouth. This will be evaluated by Living Options, a user led organisation.

For more information on Personalisation in the SW - notes and presentations from events are on the Yahoo Group, plus copies of the regional plan and the regional audit.

In the spotlight - The focus on efficiency and transformation agenda as the National CSED Efficiency Events

CSED recently hosted two national conferences, in Leeds and London, for councils providing Adult Social Care services and other stakeholders. The keynote address was given by David Behan, Director General of Social Care at the Leeds event and by John Bolton, Strategic Director of Finance at the Department of Health at the London event. Representatives from ninety-three councils attended the two events along with representatives from other stakeholders.

Both keynote speeches emphasised the importance of the efficiency agenda and the service transformation agenda - based on self directed care, being managed and planned as an integrated process and working within the new RIEP framework. The importance of joint work between councils and Health Trusts was also emphasised, not only to make more efficient use of joint resources, but also to provide a more coherent service to patients and service users.

The CSED contributions focused on two main areas:

- The existing tools that focussed on efficiency, eg process improvement, better buying
- The new tools being developed by CSED

Some of the new tools focussed on opportunities for better joint working and planning between councils and health Trusts, eg care pathway analysis, joint community crisis intervention teams, and assistive technology.

The importance of housing in supporting the transformation of services was also emphasised as well as further developments in existing CSED tools and support, eg re-ablement and demand forecasting.

For more information on the National Efficiency Events and the CSED programme and tools – visit the website: www.csed.csip.org.uk

Regional activity of Care Services Improvement Partnership (CSIP) to become direct responsibility of Deputy Regional Director for Social Care

Department of Health Personal Social Services (PSS) Policy Delivery:

All national and regional DH PSS programme funded policy implementation and improvement activity, currently commissioned through CSIP will transfer to DH on 1 December. Regional delivery will become the direct responsibility of the new Deputy Regional Directors for Social Care.

The PSS funded programmes affected are:

Transforming Social Care (Putting People First)

- Personalisation
- Prevention
- User Led Organisations
- Common Assessment Framework
- Autism
- Care Closer to Home – Housing and Telecare
- Networks

New Deal For Carers - Valuing People Now

Older People and Dementia

- National Dementia Strategy
- System Reform for Older People

Dignity and Safety

- Dignity in Care Campaign
- No Secrets

Improving Social Care Capacity and Capability

- Social Care Workforce Strategy

Local Involvement Networks (LINKs)

The main implication will be the transfer from CSIP to the DRD in the Government Office of the two staff leading programmes of work, namely Nye Harries with the Dementia programme and Sue Turner with the Valuing People programme. This will take effect from the 1 December 2008.

The other programmes within CSIP South West (predominantly funded by NHS) with their related staff will continue, but again they will review with their partner agencies the most effective structure for the efficient delivery of those. In the longer term, the team will be reviewing the use of the title CSIP and developing a new identity to reflect the changes in the way we work, but this will not come into operation until April 2009.

In the meantime, they will be working closely with the SHA to ensure the best use of the expertise and resources within CSIP in delivering the SHA strategies in partnership with the wider health and social care community.

Where they are already working or engaged with services, it will be business as usual to complete the agreed tasks while these changes are going on.

Lynne Dean and Paddy Cooney will continue to look for opportunities to work together to ensure the best use of their teams respective expertise and knowledge in the South West, particularly in supporting the closer cooperation and working between PCT's and Local Authorities.

For more information on the role of the DH Deputy Regional Director (DRD) – contact Lynne Dean (DRD for Social Care in the SW - lynne.dean@dh.gsi.gov.uk).

Information and Publications

Integrated care pilot programme – prospectus for potential pilots:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_089338

The Primary and Community Care Strategy announced that DH would pilot new clinically-led models of integrated care. This prospectus invites innovative applications from clinicians, care professionals and managers. It sets out the scope of the programme and the process for selection.

Pilot site applications to be sent by 14 November to:

integratedcare@dh.gsi.gov.uk

Cutting the cake fairly – CSCI review of eligibility criteria for social care:

http://www.csci.org.uk/about_us/publications/cutting_the_cake_fairly.aspx

This is the Government's response to a review of the fair access to care services (FACS) eligibility framework introduced in 2003, which addresses inconsistencies in who gets support and sets out how to create a more transparent system.

Ibsen report – Individual Budgets:

<http://php.york.ac.uk/inst/spru/research/summs/ibsen.php>

The IBSEN project aims to identify whether individual budgets offer a better way of supporting disabled adults and older people than conventional methods of resource allocation and service delivery and, if so, which models work best for which groups of people.

New definition for National Indicator NI130 – Social Care clients receiving Self Directed Support:

<http://www.communities.gov.uk/documents/localgovernment/pdf/992026.pdf>

Contact details

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Glossary

ADASS: The Association of Directors of Adult Social Services

SW JIP: South West Joint Improvement Partnership

SW RIEP: Regional Improvement and Efficiency Partnership (funded by Communities and Local Government)

CSIP: Care Services Improvement Partnership (funded by Department of Health)

CSED: Care Services Efficiency Delivery programme (funded by Department of Health)

IDeA: Improvement and Development Agency for local government



If you would like to submit an article to this newsletter email:

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